

## 1. What is the National Cancer Screening Register?

The National Cancer Screening Register (NCSR) is a national electronic infrastructure that collects, analyses and reports information about the screening history of participants in the National Bowel Cancer Screening Program (NBCSP/Program) and National Cervical Screening Program (NCSP).

## 2. What is this Quick Start Guide for?

This Quick Start Guide is to support healthcare providers to understand and access the information they require for the NBCSP as well as submit information to the NCSR.

## 3. How do I know if a patient is a participant of the NBCSP?

Program participants are aged between 50-74 years and have entered the Program via completing the home test kit mailed to their home. If you, or your patient are unsure whether they are a participant of the NBCSP, you can either access the Healthcare Provider Portal, use your integrated clinical software, or contact the NCSR Contact Centre to check and manage their participation.

If you think your patient would benefit in participating and would like to know if they are eligible, or would like to help them order a kit, please visit [ncsr.gov.au/register-access](https://ncsr.gov.au/register-access) or call the Register Contact Centre on **1800 627 701**.

## 4. How do I obtain my patient's results or record?

If your patient has nominated you as their healthcare provider, their pathology results will be sent to you electronically or via letter. You can also access their results via the Healthcare Provider Portal or using your integrated clinical software - visit [ncsr.gov.au/register-access](https://ncsr.gov.au/register-access) to find out more. Alternatively, you can contact the pathology laboratory, Sonic Healthcare, directly on the HCP dedicated number: **1800 957 177**. The sonic help line for participants is **1800 930 998**. (M-F 09:00-19:00 local time)

## 5. How do you check my identity?

As a guide, we may ask for the following information to authenticate you:

- Your full name (first name/last name)
- Clinic name and phone number (not your direct line)
- Medicare Provider Number/s (MPN) or Register Identifier Number (RIN).

If you do not have a MPN or a RIN, or for more information, visit [ncsr.gov.au/register-access](https://ncsr.gov.au/register-access) to view the process for healthcare providers who require access to participant data through the NCSR.

## 6. How do I manage my patient's participation in the NBCSP?

You can manage your patient's participation in the NBCSP via either the Healthcare Provider Portal, your integrated clinical software or the Contact Centre. Each of these channels may be used to:

1. Nominate a healthcare provider
2. Appoint a personal representative (a patient's HCP can be their personal representative)
3. Request to defer participation
4. Request to opt out for the Program
5. Update personal details eg. address, pseudonym

For more information, visit [ncsr.gov.au/register-access](https://ncsr.gov.au/register-access).

Alternatively, you can call us on **1800 627 701** or use our online contact us form.



## 7. How do I report to the Register?

You report to the NCSR by submitting the GP Assessment Report via the Healthcare Provider Portal or your integrated clinical software. Alternatively, printable and smart forms can be found on the [ncsr.gov.au](https://ncsr.gov.au) website.

Please do not submit photocopied forms as the scanning software will not be able to read them. If you must photocopy blank forms, please increase the darkness of the photocopy.

## 8. How will I receive information to follow up a patient?

We will provide you with follow up reminders for participants of the NBCSP. This includes mail out of routine reminder and follow up correspondence, as well as reminder calls where required.

## 9. Where do I go for more general information?

For more information on the NBCSP, please visit [health.gov.au/NBCSP](https://health.gov.au/NBCSP) or call **1800 118 868**.

For more information on the NCSR, please visit [ncsr.gov.au](https://ncsr.gov.au) or contact us on **1800 627 701**.

